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Drainage Services Department

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**Consultants Management Division & Special Duty Division,  
Project Management Division,  
Harbour Area Treatment Scheme Division &  
System Management Division  
ISO 9001, ISO 14001 & ISO 45001  
Integrated Management System Policy**

CMD & SDD, PMD and HATSD & SMD are committed to providing high quality professional project management services in safe, health and environmentally responsible manner in relation to implementation of sewerage and drainage projects.

We are committed to:

- duly observing applicable statutory, regulatory and other requirements including compliance obligations;
- integrating sustainability measures and climate change mitigation, adaptation and resilience considerations through improving energy efficiency, utilizing renewable energy, reducing carbon and pollutant emissions, and achieving water economy, water reclamation and reuse;
- providing adequate resources and necessary training to our staff;
- adopting a continual improvement approach towards our service, environmental and safety performance;
- providing and maintaining a safe and healthy working environment to our staff, and appropriate protection to other people who may be affected by our work;
- prevention of injury and ill health by eliminating hazards, reducing environmental and occupational health and safety (EOHS) risks and continually improving our EOHS management and performance;
- consulting our staff regarding matters that may affect their health and safety at work and encourage their participation in EOHS matters;
- understanding and meeting rising aspirations of customers in a courteous manner;
- communicating this policy to all our staff, suppliers, consultants, contractors and the public; and
- developing, implementing and maintaining an Integrated Management System that complies with ISO 9001, ISO 14001 and ISO 45001 requirements.

Ms. HO Ka-yee, Carol  
Management Representative  
April 2020







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Drainage Services Department



# Sewerage Projects Division and Drainage Projects Division ISO 9001, ISO 14001 and ISO 45001 Integrated Management System Policy

SP and DP Divisions are committed to providing high quality professional services in a safe, healthy and environmentally responsible manner in relation to the design, contract administration and consultant management of sewerage and drainage projects to protect the HKSAR against water pollution and flooding.

We are committed to:

- duly observing applicable statutory, regulatory and other requirements including compliance obligations;
- implementing pollution prevention measures to alleviate impacts on the environment;
- providing adequate resources and necessary training to our staff;
- adopting a continual improvement approach towards our service, environmental and safety performance;
- providing and maintaining a safe and healthy working environment to our staff, and appropriate protection to other people who may be affected by our work;
- prevention of injury and ill health by eliminating hazards, reducing occupational health and safety (OHS) risks and continually improving our OHS management and performance;
- consulting our staff regarding matters that may affect their health and safety at work and encourage their participation in OHS matters;
- understanding and meeting rising aspirations of customers in a courteous manner;
- communicating this policy to all staff, suppliers, consultants, contractors and the public; and
- developing, implementing and maintaining an Integrated Management System that complies with ISO 9001, ISO 14001 and ISO 45001 requirements.



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Yip Tat Ming

Management Representative

May 2020





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Drainage Services Department

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# Operations and Maintenance Branch

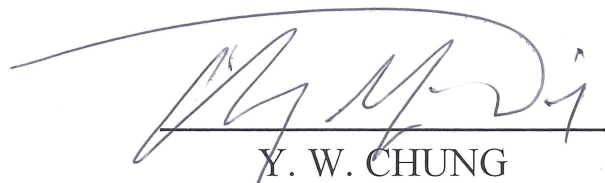
## ISO 9001, ISO 14001 and ISO 45001

### Integrated Management System Policy

The O&M Branch is committed to providing high quality professional services in a safe, healthy and environmentally responsible manner in relation to the planning, development, management, operations and maintenance of the sewerage and drainage systems.

We are committed to:

- duly observing applicable statutory, regulatory and other requirements including compliance obligations;
- protection of the environment; implementing pollution prevention measures to alleviate impacts on the environment;
- fulfilling the compliance obligations concerned;
- providing adequate resources and necessary training to our staff;
- adopting a continual improvement approach towards our service, environmental and safety performance;
- providing and maintaining a safe and healthy working environment to our staff, and appropriate protection to other people who may be affected by our work;
- prevention of injury and ill health by eliminating hazards, reducing occupational health and safety (OH&S) risks and continually improving our OH&S management and performance;
- consulting our staff regarding matters that may affect their health and safety at work and encourage their participation in OH&S matters;
- understanding and meeting rising aspirations of customers in a courteous manner;
- communicating this policy to all our staff, suppliers, consultants, contractors and the public; and
- developing, implementing and maintaining an Integrated Management System that complies with ISO 9001, ISO 14001 and ISO 45001 requirements.



Y. W. CHUNG

Management Representative

August 2019



# Electrical and Mechanical Projects Division

## Integrated Management System Policy

E&M Projects Division is committed to providing high quality professional services in a safe, healthy and environmentally responsible manner on the design and administration of drainage and sewerage projects protecting our community against water pollution and flooding.

We are committed to:

- duly observing applicable statutory, regulatory and other requirements including compliance obligations;
- integrating sustainability measures and climate change mitigation, adaptation and resilience considerations through improving energy efficiency, utilizing renewable energy, reducing carbon and pollutant emissions, and achieving water economy, water reclamation and reuse;
- providing adequate resources and necessary training to our staff;
- adopting a continual improvement approach towards our service, environmental and safety performance;
- providing and maintaining a safe and healthy working environment to our staff, and appropriate protection to other people who may be affected by our work;
- prevention of injury and ill health by eliminating hazards, reducing occupational health and safety (OH&S) risks and continually improving our OH&S management and performance;
- consulting our staff regarding matters that may affect their health and safety at work and encourage their participation in OH&S matters;
- understanding and meeting rising aspirations of customers in a courteous manner;
- communicating this policy to all our staff, suppliers, consultants, contractors and the public; and
- developing, implementing and maintaining an Integrated Management System that complies with ISO 9001, ISO 14001 and ISO 45001 requirements.



Y. H. CHAN  
Management Representative  
December 2019





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Drainage Services Department



## Sewage Treatment Division 1 and Sewage Treatment Division 2

### ISO 9001, ISO 14001 & ISO 45001

## Integrated Management System Policy

ST1 and ST2 Divisions are committed to providing high quality professional services in a safe, healthy and environmentally responsible manner in relation to:

1. the operation and maintenance of sewage treatment works and pumping stations;
2. the operation and maintenance of stormwater pumping stations, stormwater storage tank and inflatable dams; and
3. the provision of laboratory services for process control and effluent standard monitoring of sewage treatment works.

We are committed to:

- duly observing applicable statutory, regulatory and other requirements including compliance obligations;
- integrating sustainability measures and climate change mitigation, adaptation and resilience considerations through improving energy efficiency, utilizing renewable energy, reducing carbon and pollutant emissions, and achieving water economy, water reclamation and reuse;
- providing adequate resources and necessary training to our staff;
- adopting a continual improvement approach towards our service, environmental and safety performance;
- providing and maintaining a safe and healthy working environment to our staff, and appropriate protection to other people who may be affected by our work;
- prevention of injury and ill health by eliminating hazards, reducing occupational health and safety (OHS) risks and continually improving our OHS management and performance;
- consulting our staff regarding matters that may affect their health and safety at work and encourage their participation in OHS matters;
- understanding and meeting rising aspirations of customers in a courteous manner;
- communicating this policy to all our staff, suppliers, consultants, contractors and the public; and
- developing, implementing and maintaining an Integrated Management System that complies with ISO 9001, ISO 14001 and ISO 45001 requirements.

(FUNG Wing-cheong)  
(Management Representative)  
(March 2020)







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# Sewage Services Unit

## ISO 9001, ISO 14001 & ISO 45001

### Integrated Management System Policy

Sewage Services Unit (SSU) is committed to providing high quality professional services in a safe, healthy and environmentally responsible manner in relation to the operation, monitoring, revenue collection and customer services of the Sewage Services Charging Scheme.

We are committed to:

- duly observing applicable statutory, regulatory and other requirements including compliance obligations;
- integrating sustainability measures and climate change mitigation, adaptation and resilience considerations through improving energy efficiency, utilizing renewable energy, reducing carbon and pollutant emissions, and achieving water economy, water reclamation and reuse;
- providing adequate resources and necessary training to our staff;
- adopting a continual improvement approach towards our service, environmental and safety performance;
- providing and maintaining a safe and healthy working environment to our staff, and appropriate protection to other people who may be affected by our work;
- prevention of injury and ill health by eliminating hazards, reducing occupational health and safety (OH&S) risks and continually improving our OH&S management and performance;
- consulting our staff regarding matters that may affect their health and safety at work and encourage their participation in OH&S matters;
- understanding and meeting rising aspirations of customers in a courteous manner;
- communicating this policy to all our staff, suppliers, consultants, contractors and the public; and
- developing, implementing and maintaining an Integrated Management System that complies with ISO 9001, ISO 14001 and ISO 45001 requirements.



LEUNG Wing-yuen, Walter  
Assistant Director/Sewage Services

Dec 2020





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# Headquarters

## ISO 9001, ISO 14001 and ISO 45001

### Integrated Management System Policy

DSD Headquarters are committed to providing high quality professional, technical and administrative services in a safe, healthy and environmentally responsible manner to support the Department to provide world-class wastewater and stormwater drainage services enabling the sustainable development of Hong Kong.

We are committed to:

- duly observing applicable statutory, regulatory and other requirements including compliance obligations;
- integrating sustainability measures and climate change mitigation, adaptation and resilience considerations through improving energy efficiency, utilizing renewable energy, reducing carbon and pollutant emissions, and achieving water economy, water reclamation and reuse;
- providing adequate resources and necessary training to our staff;
- adopting a continual improvement approach towards our service, environmental and safety performance;
- providing and maintaining a safe and healthy working environment to our staff, and appropriate protection to other people who may be affected by our work;
- prevention of injury and ill health by eliminating hazards, reducing occupational health and safety (OHS) risks and continually improving our OHS management and performance;
- consulting our staff regarding matters that may affect their health and safety at work and encourage their participation in OHS matters;
- understanding and meeting rising aspirations of customers in a courteous manner;
- communicating this policy to all our staff, suppliers, consultants, contractors and the public; and
- developing, implementing and maintaining an Integrated Management System that complies with ISO 9001, ISO 14001 and ISO 45001 requirements.



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S. K. WONG

Management Representative

16 April 2020

